

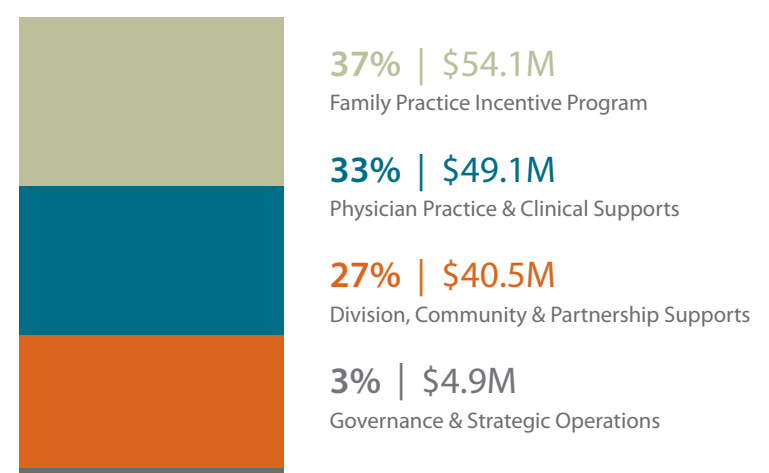
YEAR IN REVIEW 2020/21

The GPSC successfully executed on its planned activities as well as unplanned efforts due to the COVID-19 pandemic.

The GPSC's pandemic response focused on collaborative planning and implementing initiatives to help family doctors continue to safely deliver patient care. New supports for family doctors adopting a team-based care approach included the Group Family Practice Development Grant initiative and Team-Based Care Enhanced Support Practice Coaches. The GPSC continued providing opportunities for doctors to build their practice capacities through an updated panel management process and other key EMR-based initiatives, and to strengthen doctor-patient relationships through the Community Longitudinal Family Physician Payment.

Preliminary Spend

\$148.6M



BUILD CAPACITY

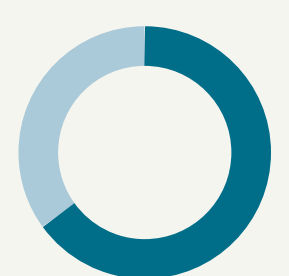
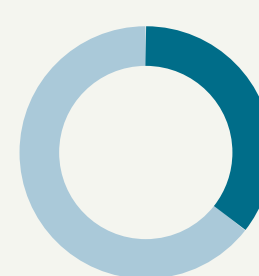
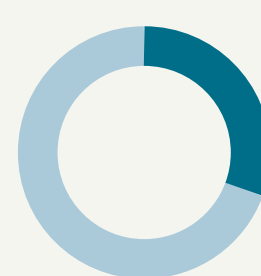


Panel Management

562 more family doctors set up to use EMR data to identify and respond to patients' chronic and preventative care needs

318 more family doctors committed to clean up their patient panels

Practice Support



STRENGTHEN RELATIONSHIPS

Longitudinal Care

Studies show that patients experience better health outcomes with long-term, relationship-based care from a family doctor. To recognize their vital role in providing longitudinal care, eligible fee-for-service family doctors receive the GPSC's annual Community Longitudinal Family Physician Payment (CLFP).

\$20.7M

distributed to 3,300 family doctors for the 2020 CLFP

IMPROVE ACCESS

Primary Care Networks (PCNs)

21

new PCNs

53

total PCNs

23

divisions and collaborative partnerships

Bringing care to patients during COVID-19

Through a division-led PCN in Burnaby, a family doctor partnered with a nurse practitioner at an emergency shelter and warming centres to bring primary care to homeless and underhoused populations and those suffering from opioid use disorder.

COVID-19-related care and education helped patients reduce their need to travel to receive care, which lowered transmission risks from transit, and on-site support provided an opportunity for the team to assess for pandemic prescribing needs.

COVID-19 RESPONSE

OFFICE SAFETY GRANT

\$3.253M

distributed to 3,253 family doctors with community practices to offset costs of re-opening their practices in a way that ensures safe in-person care

CARE BUNDLE PAYMENT

\$4.4M

distributed to 3,272 family doctors managing high-risk patients during COVID-19 and the influenza season

PLANNING AND IMPLEMENTATION FUNDING

\$5M

distributed to divisions and 1,101 family doctors to support local COVID-19 response and influenza immunization efforts

VIRTUAL CARE SUPPORTS

552

resolved technical support requests

44

new digital resources, guides, and videos

1,754

doctors and clinic team members attended 15 webinars

1,201

in-practice visits with doctors and clinic teams

Creative approach gets flu shots to patients

Through their division, Vancouver-based doctors joined forces with partners—including the City of Vancouver, Vancouver Coastal Health, and UBC medical students—to meet the flu immunization demand across the city. They created outdoor immunization hubs, including one where doctors worked on the sidewalk adjacent to four closed-off metered parking spots.



“ We also know patients benefit from having a doctor who knows their history, so continuing to offer virtual care to my patients will make it easier for them to see doctors from their own patient medical home even when they can't make it to the office. ”

—BC Family Doctor

