

# 2022/23

The Family Practice Services Committee (FPSC) works on behalf of doctors to strengthen full-service family practice and patient care in BC. It is one of four joint collaborative committees that represent a partnership of the Government of BC and Doctors of BC.

In 2022, the **Family Practice Services Committee (FPSC)** **changed its name** from the General Practice Services Committee following ratification of the new Physician Master Agreement between Doctors of BC and the Ministry of Health.

Over the past year, the FPSC provided key resources and supports for physicians transitioning to the new Longitudinal Family Physician (LFP) payment model collaboratively developed by Doctors of BC, BC Family Doctors, and the Ministry of Health. It offers a new option for family physicians who provide longitudinal care by valuing time spent on direct patient care, indirect patient care and clinical administration; acknowledging the

complexity of providing longitudinal care to a panel of patients; and, recognizing the challenges of rising business costs.

The BC Government advanced interim funding to stabilize family practices until the new payment model could be implemented in 2023. This included \$43-million from FPSC for immediate support to physicians providing longitudinal care. FPSC funding came from advancing FPSC's 2023 Community Longitudinal Family Physician payments, along with a one-time top-up. Additionally, FPSC extended in-patient care bridge funding for one year to March 2024, and expanded eligibility to 53 hospitals where family doctors provide a significant portion of in-patient care.

## INITIATIVES & HIGHLIGHTS

### PRIMARY CARE NETWORKS

Through partnerships between Divisions of Family Practice, Health Authorities, the First Nations Health Authority and local First Nations communities, and community partners and organizations, Primary Care Networks (PCN) continue to expand across BC.

PCNs bring together local primary care service providers located in a geographical area with the patient medical home as the foundation.

### 2022/2023 Highlights:

FPSC began the process of reviewing and refreshing elements of PCN governance, with this work continuing into 2023/24.

**11** new PCNs  
Total PCNs increased from **53 to 64**  
**20 communities** in planning

### MISSION PRIMARY CARE NETWORK (PCN)

Adding allied health professionals to the family practice team is improving patient care and easing physician burdens at medical clinics in Mission, BC. The Mission PCN funds a clinical pharmacist, counsellor, and three social workers who support several medical clinics in the community along with Dr Parin Patel's practice.



*“It’s been very effective. I have lots of elderly patients with multiple medical problems and various social needs. I conference with the health professionals, similar to what we do in the hospital care setting, and I ask them what they think the needs are in their areas for the patients. It’s a team approach.”*

– DR PARIN PATEL

Back row, left to right: Rebecca Suchodolski, Social Worker; Bill Holloway, Clinical Counsellor Front row, left to right: Caitlin Lang, Clinical Pharmacist; Dr Parin Patel, Family Physician; Ruthann Robinson, Team-based Care coach, Doctors of BC

### PRACTICE SUPPORT PROGRAM (PSP) AND DOCTORS TECHNOLOGY OFFICE (DTO)

PSP and DTO aid family physicians and teams to enhance health technology use, optimize their practices, and more effectively manage patient panels.

### 2022/2023 Highlight:

- Transitioned PSP from five regional health authorities into one team at Doctors of BC to improve alignment with other Doctors of BC /JCC services and supports
- Formalized specialized coaching roles and a collaborative service delivery model
- Enabled efficiencies and enhanced service delivery through central intake and reporting processes

*“Our PSP coach helped us break down the process of data clean-up step-by-step so that it was not too overwhelming. Now, armed with more organized data, we have a more complete understanding of our patient population, assisting us to maximize the abilities of our EMR to manage our patients more proactively, efficiently, and effectively.”*

*“I appreciated the prompt response, understanding, and professionalism provided by DTO.”*

– PHYSICIAN TESTIMONIALS

(in DTO support survey)

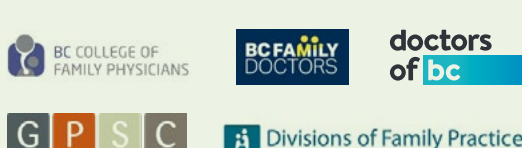


Across 2,574 facilitation cycles, physicians rated their satisfaction with PSP's support for their QI project at an average of 4.8/5.0.

### FAMILY PHYSICIAN LEADERS' EVENT: NOVEMBER 1, 2022

FPSC partnered on a ground-breaking provincial event co-hosted by five organizations supporting family physicians: BC College of Family Physicians, BC Family Doctors, Doctors of BC, Family Practice Services Committee, and Divisions of Family Practice. Leaders explored new ways of working together to drive meaningful change forward in primary care.

### Reconnect. Reflect. Renew.



*“I absolutely found it the most useful and inspiring events I have been at for a while to be in a room with colleagues from all organizations.”*

*“Progress! Great to see how a united voice does have an impact and we can change. We are stronger together.”*

– QUOTES FROM EVENT PARTICIPANTS

**77** physician leaders

**35** divisions represented

**148** total attendees

### INDIGENOUS CULTURAL SAFETY AND HUMILITY IN PRIMARY CARE VIRTUAL EVENT: JUNE 9, 2022

FPSC hosted an online knowledge exchange with three key learning objectives:

- Understand the impact of culturally unsafe and culturally safe care
- Identify resources and tools to support practitioners in providing physicians and health care practitioners in providing trauma informed health care rooted in belonging and cultural safety
- Formulate ways to create space in the healthcare system to better meet the primary care needs of Indigenous Peoples

*“I have a social and personal responsibility to do this work.”*

*“Each of the speakers brought so much value and the opportunity for both learning and understanding. They all spoke from a personal space, which made this so meaningful.”*

– ATTENDEE REFLECTIONS

**280+**

physician leaders and healthcare partners attended

**97%**

learned **new ideas/concepts** about Indigenous culture

**97%**

said the session content enhanced their knowledge of Indigenous cultural safety

**93%**

will be able to **apply the** knowledge of Indigenous cultural safety into their role

*“The personal stories focused on growth and healing, along with practical ways for [family physicians] to change and improve our practice. There was an excellent focus on ensuring our own growth and wellbeing in the spirit of reconciliation.”*

– ATTENDEE REFLECTION